



The new DZ BANK
corporate customer portal
DZ Banking

The online financial portal for all DZ BANK corporate customers provides more leeway in your everyday life

DZ Banking: Designed with customers, for customers.

With DZ Banking, DZ BANK is expanding its digital services for corporate customers. DZ Banking provides a convenient solution tailored to corporate customers' particular needs.

Advantages at a glance:



Customer-centred

In developing DZ Banking, we followed the premise of "service with strategy" and involved selected corporate customers in the process from the onset. By using agile methods, we involve our customers in the ongoing development of DZ Banking.



Flexible

Corporate customers can use the portal at any time, regardless of their location, and thus gain more independence in processing their financial transactions. A simple, user-friendly interface with customised views enables convenient process handling via self-services.



Transparent

The digital solution enables the greatest level of transparency and provides a comprehensive overview of all exposures in the DZ BANK (Group). Thanks to the interface to our EBICS payment transaction solution, Multiport, portal users can switch to their payment environment without experiencing any media disruption. The group mailbox bundles all the important documents in one place. Authorised employees thus have access to all important documents at all times.

Perpective: From the basic version to a one-stop financial portal

In the current stage of development, core functions for contemporary online banking are provided. Further development into a one-stop financial portal is taking place with close involvement of selected corporate customers.

Blueprint for a one-stop financial portal



User-friendly interface



Secure document storage and sharing



Modular design enables customisation



Complete online-processes for certain products



Financial status with integrated products of both DZ BANK AG and DZ BANK Group



Integration of existing solutions



Various communication channels

How to become a DZ Banking user



1. Contact your advisor

Get in touch with your personal advisor who will provide with you with information on the necessary steps. Contact details for your personal advisor can be accessed via this link or by using the QR code (firmenkunden.dzbank.de/internationalcontact).

2. Sign the user contract

To gain access to the portal you must sign a DZ Banking contract.

3. Registration and use

After registering, you will be able to view details of your current business transactions with DZ BANK directly. You can then administer important settings and access rights for your company yourself.

4. Support

If you need support to use the portal or if you have any technical questions, your DZ BANK corporate customer advisor will be happy to provide further assistance. Additional information materials can also be accessed via www.dzbanking.com. Technical support is also available at support.dzbanking@atrivia.de or by telephone at 0251 / 7133 5850.

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